

**CREDIT UNION DIVISION PERFORMANCE PLAN
FY 2009**

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| Name of Agency: Credit Union Division | | | |
| Agency Mission: To safeguard the interests of credit union depositors and stakeholders through the effective administration and execution of the laws relating to credit unions. | | | |
| Core Function | Performance Goal Measure(s) | Outcome Target | Link to Strategic Plan (Goal(s)) |
| CF: Regulation & Compliance 61 | | | Goal 1: Identify, measure, monitor and control unacceptable levels of risk through our risk-focused supervision and examination program. |
| Desired Outcome(s): Reduction of unacceptable risk in credit unions | Percent of credit unions in safe and sound status 214_61_101 | 100% | |
| Services, Products, Activities aka Performance Objective | Performance Objective Measures | Performance Target(s) | Strategies/Recommended Actions |
| Examinations 214_61100 | # of credit unions examined annually for Iowa Code Chapter 533.113(1)(a) compliance 214_61100_001 | 80 | Schedule accordingly and track |
| | percentage of credit unions safe and sound 214_61100_002 | 100% | Identify levels of risk through our risk-focused supervision and examination program. Track credit unions CAMEL rate. |

| Core Function | Outcome Measure(s) | Outcome Target | Link to Strategic Plan (Goal(s)) |
|---|--|------------------------------|---|
| CF: Resource Management 67 | | | Goal 2: Improve communication and accessibility to information. |
| Desired Outcome(s): Percent of AGA requirements submitted timely and accurately | Percent of services provided timely and accurately to staff, credit union management & members, and other state agencies 214 67 102 | 100% | |
| Services, Products, Activities aka Performance Objective | Performance Objective Measures | Performance Target(s) | Strategies/Recommended Actions |
| Administration Services 214_67100 | % of division pre-audit expenditure compliance with state laws and regulations 214 67100 101 | 100% | Track audit review findings. |